

# Policy

## WEBSITE PRIVACY POLICY

### 1. Purpose and Scope

The purpose of this policy is to provide clear, reasonable and responsible guidelines for the personal information of the users of Aurora Support Services website.

Aurora Support Services may share this personal information with each other and use it consistent with this Website Privacy Policy. We may also combine it with other information to provide and improve our services, content and advertising.

### 2. Policy Statement

Aurora Support Services aim to promote a safe and non-intrusive website for all visitors of our website with the application of its Website Privacy Policy. The policy applies to all personal information provided.

### 3. Procedures

#### What Personal Information We May Collect

- When you complete a profile for “Donate to Us”, “Support Us” or participate in an online survey, we may collect a variety of information, including your name, mailing address, phone number, email address, contact preferences and credit card information.
- When you may share information about your family and friends, we may collect the information you provide about those people such as name, mailing address, email address and phone number.

#### What we do with the Personal Information We May Collect

- The personal information we collect allows us to keep you posted on Aurora Support Services latest announcements and upcoming events. It also helps us to improve our services and advertising.
- We also use personal information to help us develop, deliver and improve our services and advertising.

#### Disclosure to Third Parties

Aurora Support Services will not make personal information available to any third party for marketing purposes.

#### Protection of Personal Information

Aurora Support Services takes precautions – including administrative, technical and physical measures – to safeguard your personal information against loss, theft and misuse, as well as against unauthorised access, disclosure, alteration and destruction.

Aurora Support Services online services use a Secure Gateway on web pages where personal information is collected. Doing so protects the confidentiality of your personal information while it is transmitted over the internet.

#### Review of Policy

This policy will be reviewed on a two-yearly basis. However, if at any time the legislative, policy or funding environment is so altered that the policy is no longer appropriate in its current form, the policy will be reviewed immediately and amended accordingly.

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File Name / Path	Z:\Senior Managers\Quality Management\QUALITY CONTROLLED ORIGINAL DOCUMENTS TEMPLATES\Policies\Website Privacy Policy (Qual Cont).docx					
Document Code	POL 0046	Last Reviewed	12 February 2020	Review Date	12 February 2022	