



CODES OF CONDUCT **AND** **PRACTICE STANDARDS**

What guides our service delivery?

We pledge to adhere to the following :

AURORA SUPPORT SERVICES CODE OF CONDUCT

- Respect Rights and Privacy of individuals
- Respect Cultural Differences
- Provide Safe and Quality Supports
- Act with Integrity, honesty and transparency
- No sexual or physical abuse, exploitation, harassment or neglect
- Report any form of abuse

RESPECT

SAFETY

RIGHTS

QUALITY

RESPONSIBILITY

NDIS COMMISSION CODE OF CONDUCT

- Respect individual rights
- Respect privacy
- Provide a Safe Environment
- Act with integrity, honesty and transparency
- Ensure quality supports
- No sexual or physical abuse, exploitation, harassment or neglect
- Report any form of abuse

NDIS PRACTICE STANDARDS

All NDIS-registered providers must meet the outcomes of the core module covering :

- Rights and Responsibility for Participants
- Governance and Operational Management
- The Provision of Supports
- The Support Provision Environment

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