

CODES OF CONDUCT AND PRACTICE STANDARDS

What guides our service delivery?
We pledge to adhere to the following :

AURORA SUPPORT SERVICES CODE OF CONDUCT

- Respect Rights and Privacy of individuals
- Respect Cultural Differences
- Provide Safe and Quality Supports
- Act with Integrity, honesty and transparency
- No sexual or physical abuse, exploitation, harassment or neglect
- Report any form of abuse

RESPECT
SAFETY
RIGHTS
QUALITY
RESPONSIBILITY

NDIS COMMISSION CODE OF CONDUCT

- Respect individual rights
- Respect privacy
- Provide a Safe Environment
- Act with integrity, honesty and transparency
- Ensure quality supports
- No sexual or physical abuse, exploitation, harassment or neglect
- Report any form of abuse

NDIS PRACTICE STANDARDS

All NDIS-registered providers must meet the outcomes of the core module covering :

- Rights and Responsibility for Participants
- Provider Governance and Operation Management
- The Provision of Supports
- The Support Provision Environment